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HOTEL PRINCE DE GALLES PARIS' ENHANCED SAFETY PROTOCOLS

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Your well-being,

OUR NUMBER ONE PRIORITY

AS WE WELCOME YOU BACK TO PRINCE DE GALLES, A LUXURY COLLECTION HOTEL IN PARIS, WE ARE COMMITTED TO PROVIDING YOU WITH A SAFE ENVIRONMENT, BY INTRODUCING VERY STRICT HEALTH AND SAFETY MEASURES, IN LINE WITH THE RECOMMENDATIONS OF THE GOVERNMENT AND HEALTH AUTHORITIES.



COMMITMENT TO CLEAN

SAFE GUARD

Compliance with Marriott International Commitment to Cleanliness protocol and Marriott International Luxury Brands guidelines

Safeguard Certification by

compliance to the health

protocols against Covid-19

Bureau Véritas, which verifies



In compliance with the Forbes Health Security VERIFIED Program

ECOLAB

Collaboration with our trusted partner Ecolab, a global leader in water, hygiene and infection prevention solutions and services



World Health Organization

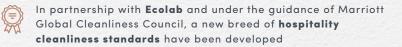
In compliance with the WHO guidelines





Our Commitment

TO CLEAN



Enhanced **cleaning and disinfection processes** have been applied in all our public areas, guestrooms, back of the house and particularly at high touching points

Deep and hygienic cleaning with **Electrostatic Sprayer** is used in all our hotel surfaces

Strict **PPE protocols** are adapted by our housekeeping associates

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OF OUR GUESTS AND ASSOCIATES IS OUR PRIORITY

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Sanitary diagnostic survey Covid-19 provided for all our associates

Temperature checks available upon request for all our associates and guests

Pre arrival letter with hotel guidance and hygiene measures in place sent prior to guests arrival

Personal Protection Equipment (PPE) available for all our associates and guests

24/7 Doctor on call trained in Covid-19 response

Assignment of the hotel **Cleanliness Champion** securing the highest level of hygiene at all times

Associates trained on **sanitary protocols** to offer the most comfortable experience and provide any assistance needed





Housekeeping

 $_{\circ}$ $\diamond_{h^{\circ}}$ We have increased the cleaning and disinfection **frequency**, particularly in areas with high traffic including restrooms, elevators, and escalators as well as provided more hand sanitizing stations

All our Standard Operating Procedures regarding housekeeping have been adapted according to local authority 6-0

A welcome kit consisting of masks and hydroalcoholic gel will be offered to you in your room

The hotel has set up a non-contact reception process with dedicated employees in order to explain the measures in place at the hotel and offer you hand disinfection on your arrival

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We are utilizing enhanced technologies, including electrostatic sprayers <u>ি</u>চ্বি with hospital-grade disinfectants, to support our already rigorous ø cleanliness protocols

Antimicrobial films application on high touching points allowing to reduce bacteria and viruses





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Touchless sanitization stations and appropriate signage will be used to maintain social distancing

Contactless Check in & Check out procedures at mobile desk



Check Out box permiting to reduce contact

Furniture set up according to social distancing protocols, creating safe spaces

Key cards, furnitures and reception desks cleaning and disinfection procedures





Jood & Beverage

Strict sanitary protocols for culinary production have been developed to avoid cross contamination

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The 19.20 welcomes you every day from 7 a.m. to 12:30 a.m., with no capacity restrictions but maintaining a compulsory seat.

Room Service is available every day, 24 hours a day, and implements measures respecting barrier gestures

In room dining tables will be cleaned and disinfected after each service

Digital menus are available via QR code in the room

Associates are using **PPE** in all the hotel including in your room for service

All the Standard Operating Procedures for In Room Dining have been updated integrating contactless measures

Room Service orders will be delivered to your room, respecting physical distancing

Our Patio welcomes you every day, from 7 a.m. to 12:30 a.m., without capacity restrictions. The seat is compulsory



& FITNESS

Our fitness center remains open every day, 24 hours a day

 \circ \uparrow Fitness centre equipments are desinfected regulary following our cleaning procedures

Treatments **are available in our Spa Suite**, do not hesitate to contact the hotel reception for reservation



